

COURTESY CAR SERVICE LLC

Optional SMS Consent - Blank Customer Form

5510 River Road, Unit 203, New Port Richey, FL 34652

Version: September 11, 2026 | U.S. mobile numbers only

Customer name: _____

Mobile number: _____

Choose separately - leave unchecked unless you agree

☐ **Ride updates and customer service.** I agree to receive texts from Courtesy Car Service LLC about quotes, booking confirmations, pickup reminders, driver arrival/en-route notices, trip completion and related customer-service conversations.

☐ **Promotional messages.** I agree to receive recurring promotional texts from Courtesy Car Service LLC about transportation services, special offers and invitations to book again, including messages sent using automated technology, at the mobile number above.

Messages may be sent using automated technology from 1-866-466-7507. Message frequency varies. Message and data rates may apply. Reply STOP to unsubscribe. For help, reply HELP, call 1-866-466-7507, or email bookmyride@courtesycarservice.info. Consent is optional and is not a condition of purchasing or receiving transportation. You may select either choice, both, or neither.

By signing, I confirm that I am the subscriber or authorized user of this mobile number and agree only to the choices I checked. Providing a number, booking a ride or signing without a checked choice does not create SMS consent.

Signature: _____ Date: _____

Terms: <https://courtesycarservice.info/terms-and-conditions>

Privacy: <https://courtesycarservice.info/privacy-policy>

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text-messaging originator opt-in data and consent will not be shared with third parties for their marketing or promotional purposes.

Staff record: Record the chosen message type(s), date/time, method, staff member and reference to this completed form. Retain the signed form securely. Do not use this blank template as evidence that any customer has already consented.

COURTESY CAR SERVICE LLC

Staff Consent Script & Recording Instructions

New standardized procedure - version September 11, 2026. This template does not certify historical customer consent. Do not record or backdate consent without the actual customer agreement.

1. Optional ride-update consent - read aloud

"May Courtesy Car Service LLC send text messages to your mobile number about your quotes and rides, including booking confirmations, pickup reminders, driver updates and customer support? Messages may use automated technology. Message frequency varies and message and data rates may apply. Reply STOP to unsubscribe. For help, reply HELP or call 1-866-466-7507. Saying yes is optional and is not required to receive a ride. Our terms and privacy policy are available at courtesycarservice.info. Do you agree to these ride-update texts?"

Wait for a clear answer. Confirm the mobile number. Record yes or no separately; do not assume consent from a booking or a prior customer relationship.

2. Optional promotional consent - separate choice

"Would you also like the option to receive recurring Courtesy Car Service promotional texts about our transportation services, offers and invitations to book again? This is separate from ride updates and completely optional. If interested, please review and sign the promotional choice on our SMS consent form. You can still use our service without promotional texts."

For this standardized process, obtain the signed promotional checkbox on page 1 before enabling promotional messages. Keep the signed evidence; an admin checkbox records that consent, but does not replace it.

3. Record, confirm and respect withdrawals

Record customer/mobile number, each consent scope, actual date/time, method, staff identity, script/form version and evidence reference. Leave unagreed scopes off. Do not overwrite a STOP suppression using an ordinary checkbox; route re-subscription through the supported provider process and document fresh consent.

After consent and provider approval, send an appropriate confirmation before recurring messages. Example: "Courtesy Car Service: You opted in to ride-update texts. Frequency varies. Msg & data rates may apply. Reply STOP to opt out; HELP for help. 1-866-466-7507." For promotional consent, identify promotional texts instead. Do not send this example to someone who has not agreed.

Registration evidence: submit this blank template as the newly adopted process, not as a completed customer consent record. Carrier approval and any requested revisions must be completed before use of the registered campaign.